

TEAM COLLABORATION Advantages SolarSuccess Brings To The NetSuite Platform

**ORACLE
NETSUITE**

SolarSuccess™

On-Record & Off-Record Chat

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Channels, Groups & DMs

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Chat History Stream Always Available

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Chats Are Fully Searchable & Auditable

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Tagging Users Triggers An Email Alert

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All Custom Records Supported

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Role Permissions Determine Chat Access

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Workflows Can Tag Users With Status Updates

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Customizable Email Templates

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Customers, Vendors & Partners Can Participate

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✔

Generate, Assign & Schedule Tasks Directly
On-Record

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Photos With Thumbnails In Messages

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✔

Threads

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Optional MessageMedia Integration:

SMS

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